

DSMC Professor Appointed Examiner for 1997 Malcolm Baldrige National Quality Award

Dr. Mary-jo Hall of the Defense Systems Management College (DSMC), located at Ft. Belvoir, Va., has been appointed by the director of the National Institute of Standards and Technology (NIST) to the 1997 Board of Examiners of the Malcolm Baldrige National Quality Award, effective March 21, 1997. The award is offered annually to American companies that demonstrate the highest levels of quality management and performance excellence.

As an Examiner, Hall is responsible for reviewing and evaluating applications submitted for the award. The board is comprised of about 350 leading quality experts selected from industry, professional and trade organizations, health care and education organizations, and government.

Those selected meet the highest standards of qualification and peer recognition. All members of the board must take part in a preparation course based on the examination items, the scoring criteria, and the examination process.

Hall was co-chair of the DSMC Malcolm Baldrige Site Visit in 1995. She also served as an Examiner in 1996.

The Malcolm Baldrige National Quality Award was established by law in 1987. Awards have been pre-

sented to 28 companies, including 1996 award winners ADAC Laboratories, Dana Commercial Credit Corporation, Custom Research Inc., and Trident Precision Manufacturing Inc.

Information about the award program and the application process is available from the following office and website:

Baldrige Award Program Office
A537 Administration Bldg.
National Institute of Standards and Technology
Gaithersburg, Md. 20899
Comm: (301) 975-2036
E-mail: <http://www/mbnqa.nist.gov>

The award program is managed by NIST in close cooperation with the private sector. The American Society for Quality Control (ASQC) in Milwaukee, Wis., administers the program.

DR. MARY-JO HALL (RIGHT), A PROFESSOR IN THE MANAGERIAL DEVELOPMENT DEPARTMENT, FACULTY DIVISION, DSMC, RECEIVES HER CERTIFICATION AS A MEMBER OF THE 1997 MALCOLM BALDRIGE NATIONAL QUALITY AWARD (MBNQA) BOARD OF EXAMINERS. PRESENTING THE CERTIFICATE IS DR. HARRY HERTZ, TEAM LEADER, MBNQA.

